



सत्यमेव जयते

**Tender for Annual Maintenance Contract for
Housekeeping/Cleaning services at Embassy of India, Addis Ababa**

TENDER NO. ADD/Prop/586/01/2025

Dated: 10.06.2025

**Last date for submission of bid: 01.07.2025
till 1500 HRS**

Embassy of India

House No.224, Arada Sub city,
Woreda 07, Kebele 15,
Kebena Aware (near Bel Air hotel),
Addis Ababa

No. ADD/Prop/586/01/2025

Embassy of India

Addis Ababa

NOTICE INVITING TENDER

Embassy of India, Addis Ababa invites Tender under two bid system from registered and authorized firms/agencies for providing Housekeeping/Cleaning services at Embassy of India as per details given in the tender documents.

2. The interested firms/service agencies should submit the bids in two separate sealed covers, superscribed as “Technical Bid” and “Financial Bid”. Both sealed covers should be put in a separate single envelope superscribed as “Tender No. ADD/Prop/586/01/2025 for AMC for Housekeeping/Cleaning services at Embassy” and addressed to “Embassy of India, House No. 224, Arada Sub City, Woreda 07, Kebele 15, Kebena Aware (near Bel Air Hotel), Addis Ababa”. Please note that tender document will not be accepted after the expiry of stipulated date and time for the purpose (01.07.2025) under any circumstances.

3. The Earnest Money Deposit (EMD) equal to **5% of the annual quoted amount** in the form of Account Payee Demand Draft/Pay Order drawn in favour of “Embassy of India, Addis Ababa” is required to be submitted along with tender bids.

4. The Technical Bids will be opened on 02.07.2025 by a Committee authorized by the Competent Authority of the Embassy of India, Addis Ababa. The financial bids of only those bidders, whose Technical Bids are found responsive, shall be opened by the Committee authorized for the purpose. The pre-bid site visit may be conducted during 10.06.2025-16.06.2025 on prior appointment basis to assess the job requirement / quantum of work involved. For any queries, please write to admn.addisababa@mea.gov.in.

5. If a firm quotes NIL charges / consideration, the bid shall be treated as unresponsive and will not be considered.

6. The Competent Authority reserves the right to reject any or all the bids or cancel the tender, without assigning any reason and the decision of the competent authority of the Mission shall be final and binding.


(RAMANI BALU)
Second Secretary & HOC
Embassy of India
Addis Ababa
Head of Chancery
Embassy of India, Addis Ababa
Email: hoc.addisababa@mea.gov.in

LETTER OF BID

Dated: _____

To,

The HOC
Embassy of India
Addis Ababa

Ref: Invitation for Bid No. ADD/Prop/586/01/2025 dated 10.06.2025.

We, the undersigned, declare that:

We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders,

2. We offer to execute in conformity with the Bidding Documents for AMC for Housekeeping/Cleaning services at Embassy of India, Addis Ababa.

3. Our bid shall be valid for a period of 180 days from the date fixed for the bid submission deadline in accordance with the Bidding Documents and shall remain binding upon us and maybe accepted at any time before the expiry of the period.

4. If our bid is accepted, we commit to submit a Performance Security Deposit in accordance with the Bidding Documents.

5. We also declare that the Government of India or any other Government body has not declared us ineligible or blacklisted us on charges of engaging in corrupt, fraudulent, collusive or coercive practices or any failure/lapses of serious nature.

6. We also accept all the terms and conditions of this bidding document and undertake to abide by them, including the condition that you are not bound to accept highest ranked bid / lowest bid or any other bid that you may receive.

Yours sincerely,
Authorized Signatory

(Authorized person shall attach a copy of Authorization for signing on behalf of Bidding Company)

Full Name and Designation

(To be printed on Bidder's letterhead)

DATES TO REMEMBER

<u>Events</u>	<u>Date</u>
Notice Inviting Tender	10.06.2025
Starting date of Tender submission	10.06.2025 from 1500 HRS
Site visit	10.06.2025-16.06.2025
Pre-bid meeting	16.06.2025 at 1000 HRS
Last date of Tender Submission	01.07.2025 till 1500 HRS
Opening of Technical Bids	02.07.2025 at 1000 HRS
Opening of Financial Bids (of only those who qualify in the minimum eligibility criteria)	03.07.2025 1000 HRS

1. GENERAL INSTRUCTIONS

- 1.1 For the Bidding / Tender Document Purposes, the Embassy of India, Addis Ababa shall be referred to as 'Client' and the Bidder/Successful Bidder shall be referred to 'Contractor and / or Bidder or interchangeably.
- 1.2 The tender document can be downloaded from the websites of <http://www.eprocure.gov.in>, <https://coiaddisababa.gov.in/> from 10.06.2025 onwards. The last date of submission of bids is 01.07.2025.
- 1.3 While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- 1.4 The bidder shall submit the copy of the authorization letter / Power of Attorney as the proof of authorization for signing on behalf of the Bidder.
- 1.5 All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied by EMD of requisite amount/format, or any other requirements, stipulated in the tender documents are liable to be rejected.
- 1.6 The Parties to the Contract/Agreement shall be the successful bidder (to whom the work has been awarded) and the Client, Embassy of India, Addis Ababa.

- 1.7 For all purposes of the contract including arbitration thereunder, the address of the bidder mentioned in the bid shall be final unless the bidder notifies any change of address by a separate letter handed over personally/courier or by email to the Embassy of India, Addis Ababa. The bidder shall be solely responsible for the consequences of any omission or error to notify any change of address in the aforesaid manner.
- 1.8 The bidders are required to visit the site to assess the quantum of work involved before submitting the tender. Once the tender is submitted, it will be presumed that the bidder has seen and understood the complete work involved.

2. Scope of Work:

2.1 Nature of Services

- To ensure clean ambience of the premises which includes main chancery block, consular block, heritage building, Multipurpose Hall and common areas within the residential complex such as pathways, staircases, and a small park.
- Staffing as per contract to ensure optimum service as per scope of work.
- Preparation and submission of various checklists/Inspection reports as scheduled in the approved formats.
- Activity reports regarding works handled.
- Uniforms & Identity cards.
- All statutory obligations such as Social Security, Health Insurance, Minimum Wages, etc.
- Provide necessary and adequate equipment, implements, other cleaning materials and consumables to ensure optimum service as per scope of work.
- Adequate training of staff especially any specific requirements for this building (eg. the swimming pool, façade cleaning, roof/pillars cleaning).

2.2 Specification of Work

Sweeping/mopping/dusting/vacuum cleaning of common areas, balconies, office rooms, toilets, lobbies, staircases, lifts, window panes, office furniture/equipment, terrace, ground floor, entrance and exit areas, drive ways, parking areas and any other place within the premises as directed by the competent authorities from time to time including removal of waste material and discarded furniture. The cleaners should be provided with proper Working Uniforms to be worn during the entire working time.

a) Housekeeping

- Office Rooms to be cleaned and dusting of furniture to be done daily in the morning. Daily removal of garbage/waste paper/packing material. Cleaning should be done in weekends/ holidays too, if required.
- Deep cleaning including vacuum cleaning of rooms twice a week and shampooing of carpets where required
- Lobbies/Reception area/Consular area to be cleaned twice a day.
- Corridors to be mopped twice a day.

- Toilets to be cleaned once in the morning and once in the afternoon. Toilets used by visitors for consular services are to be cleaned every two hours.
- Balconies attached to rooms to be cleaned twice a week.
- Cleaning/clearing of Staircases and removal of discarded furniture; shifting of furniture in rooms whenever required.
- Glass panes of rooms and staircases to be cleaned twice a week.
- Brass polishing of sign boards/brass planters and railing of staircase to be done as and when required.
- Scrubbing of floor once a week (Saturday) with scrubbing machine.
- Washing of parking area twice a month
- Cleaning of water coolers and pantries in each floor twice a week
- Toilets/washrooms should be equipped with automatic air-freshners.
- Cleaning of vertical blinds.
- Garbage Collection: Garbage will be collected from each room at least twice a day. The collected garbage should be periodically disposed off in accordance with the relevant regulations of local authorities. No garbage shall be allowed to be accumulated in the complex. Elevators will not be locked off or held on any floor to remove trash or equipment, only stair cases will be used. The waste collected shall be segregated and collected in different colored bags for organic & inorganic waste and disposed of at authorised disposal points. No burning of waste material shall be permitted in the premises. Garbage trolley should be provided by the bidder.

(b) Pest Control & fumigation: Pest control of the premises for eradicating mosquitoes, cockroaches, rats and other pests should be done every fortnight. Fumigation should be done on weekly basis for entire building. Special treatment should be done to ensure rodent and pest free rooms

(c) Drainage & Water System: Cleaning of drainage system should be done on regular basis

3. Estimated Cost Put to Tender (ECPT)

The Estimated Cost Put to Tender (ECPT) for outsourcing cleaning services is approximately ETB 210,000/- per month. This estimate is provided as a guideline to assist bidders in preparing their financial proposals. It represents the anticipated cost of the services based on current assessments and is not to be considered a ceiling or maximum limit.

4. MINIMUM ELIGIBILITY CRITERIA

- The agency must have been in operation for at least three years;
- The agency must not have been blacklisted by any organization since its inception;
- The agency must provide a certificate of work experience in the field for a minimum period of three years;
- The agency must provide documentary proof of Income Tax deposit for the last three years (2022,2023 & 2024)
- Cleaning agency should have proper registration with the concerned government authorities.

5. EARNEST MONEY DEPOSIT

- 5.1** The Earnest Money Deposit of **(5% of the annual quoted amount)** in the form of account Payee Demand Draft/Pay Order issued by any reputed Bank drawn in favour of “Embassy of India, Addis Ababa” has to be submitted along with the bid. The validity of the Demand Draft/Pay Order must be up to 6 (six) months from the last date for submission of bids.
- 5.2** No request for transfer of any previous deposit of Earnest Money Deposit or Performance Security Deposit or adjustment against any pending bill held by the Client in respect of any previous work shall be entertained.
- 5.3** Bidders shall not be permitted to withdraw their offer or modify the terms and conditions thereof. In case the bidder fails to observe and comply with the stipulations made herein or backs out after quoting the rates, the aforesaid bid security shall be forfeited to the government or will render the bidder ineligible to submit bids for contracts with the Embassy.
- 5.4** The bids without Earnest Money Deposit will be summarily rejected.
- 5.5** No claim shall lie against the Client in respect of erosion in the value or interest on the amount of earnest money deposit or security deposit i.e. no interest will be payable on EMD.
- 5.6** The bid security may be forfeited:
- (i) If the bidder withdraws his bid during the period of validity of the bids specified by the bidder in the bid form; or
 - (ii) In case of successful bidder, if the bidder:
 - (a) fails to sign the contract in accordance with the terms of the tender document;
 - (b) fails to furnish required Performance Security Deposit in accordance with the terms of Tender Documents within the time frame specified by the client; or
 - (c) Fails or refuses to honour his own quoted prices for the services or part thereof.

6. VALIDITY OF BIDS

- 6.1** Bids shall remain valid and open for acceptance for a period of 180 days from the last date of submission of Bids.
- 6.2** In case, client calls the bidder for negotiation then this shall not amount to cancellation or withdrawal of original offer which shall be binding on the bidder.
- 6.3** The client may request for extension for another period of 60 days, without any modifications and without giving any reasons thereof.

- 6.4 **PRE-BID MEETING/SITE VISIT:** Interested firms/service agencies may visit the site for visualization and better understanding of the quantum of work during 10-16 June 2025 after fixing a prior appointment. A pre-bid meeting will take place on 16 June 2025. The site address is Embassy of India, Addis Ababa. The bidders may also submit their queries by email on the aforementioned email IDs which will also be discussed in the pre-bid meeting.

7. PREPARATION OF BIDS

- 7.1 **Language:** Bids and all accompanying documents shall be in **English** only. The technical as well as the financial bids should be submitted in two sets – one original and one copy.

- 7.2 **Technical Bid:** Technical Bid should be prepared as per the instructions given in the Tender Documents along with all required information, documents in support of the minimum eligibility criteria. **All the documents comprising the Technical Bid shall be put in a separate sealed envelope superscribed as “Envelope A – Technical Bid”.** Documents comprising the Bid:

- (a) Technical Bid Submission Form duly signed and printed on Company's letterhead.
- (b) Contact Details Form, duly filled and signed & stamped [Annexure A].
- (c) All attested supporting documents in proof of having fully adhered to minimum eligibility criteria as referred in Section-4 above.

- 7.3 **Earnest Money Deposit:** Earnest Money Deposit equal to **5% of the annual quoted amount** in the form of account payee Demand Draft or Pay Order to be submitted separately in a sealed envelope superscribed as **“Envelope B – Earnest Money Deposit”**.

- 7.4 **Financial Bid:** Bidder shall prepare the Financial Bid in the Price Schedule as provided in the Tender Document [ANNEXURE B]. Financial Bid shall be put in a separate sealed envelope superscribed as **“Envelope C- Financial Bid”**.

8. SUBMISSION OF BIDS

- 8.1 The Bidding firms have to submit the tenders in two bid system {i.e (i) Technical Bid and (ii) Financial Bid} in the prescribed proforma. Tenders are to be submitted to Embassy of India, Addis Ababa, House No. 224, Arada Sub City, Woreda 07, Kebele 15, Kebena Aware (near Bel Air Hotel), Addis Ababa. All the documents in support of eligibility criteria etc. and other required documents are to be submitted along with the Tender Documents. No Tender Documents will be accepted after the expiry of stipulated date and time for the purpose under any circumstances whatsoever.

The tender shall be submitted in sealed envelopes as described below:

ENVELOPE ‘A’	Technical bid
ENVELOPE ‘B’	EMD (Demand Draft / Pay Order)

- 8.2 No Bid shall be accepted after the specified date and time. However, the Competent Authority in the Embassy reserves the right to extend the date / time for submission of bids, before opening of the Technical Bids.

9. **BID OPENING PROCEDURE**

- 9.1 The Technical Bids (Envelope A) shall be opened at **02.07.2025 (1000 HRS)** in the presence of bidders or their representatives and the Tender Evaluation Committee constituted by the Competent Authority of the Embassy. After evaluation of Technical Bids, a list of qualified bidders will be prepared by the Embassy. The Financial bids (Envelope 'C') will be opened on a subsequent date, which will be intimated to the shortlisted bidders, by mail/phone.
- 9.2 Bids shall be declared as valid or Invalid based on the preliminary scrutiny, i.e. on site verification of documents submitted by the bidders by the Tender Evaluation Committee. The financial bids will be opened on result of such scrutiny. However, in case any thing found false or forged in contrary to the documents submitted by the bidder, its bid will be rejected and suitable legal action may be taken.
- 9.3 The Financial Bids of only those bidders, who qualify at Technical Bid stage, shall be opened by the Committee authorized for the purpose. Those bidders who qualify in the technical bid stage, will be intimated through mail/phone about the date for opening of the Financial Bids.
- 9.4 The date fixed for opening of bids, if subsequently declared as holiday by the Government, the revised date of schedule will be notified. However, in absence of such notification, the bids will be opened on next working date, the time remaining unaltered.
- 9.5 A letter of authorization shall be submitted by the Bidder's representatives before opening of the Bids.
- 9.6 Absence of bidder or their representative shall not impair the legality of the opening procedures.
- 9.7 After opening of the Technical Bids and verifying the EMD amount, the technical bids shall be evaluated to ensure that the bidder meets the minimum eligibility criteria as specified in the Tender Document.

10. **CLARIFICATION ON TECHNICAL BID EVALUATION.**

- 10.1 The Technical Bids shall be evaluated based on the available documents submitted by the bidder. To assist in the examination, evaluation, and comparison of the bids, and qualification of the bidders, the client may, at its discretion, ask any bidder for a clarification of its bid. Any clarification submitted by a bidder that is not in response to a request by the client shall not be considered. The client's request for clarification and the response shall be in writing.

- 10.2** If a bidder does not provide clarifications of its bid by the date and time set in the client's request for clarification, its bid may be rejected.
- 10.3** Client also reserves the right to seek confirmation/clarification from the issuer agency, on the supporting documents submitted by the bidder.

11. PERFORMANCE SECURITY (PS):

- 11.1** The successful bidder has to deposit Performance Security which will be {5% of the awarded contract value} in favour of 'Embassy of India, Addis Ababa' in form of Demand Draft / Pay Order/Bank Guarantee within fifteen days of the acceptance of the **Letter of Award (LoA)**. Performance Security should remain valid for a period of sixty (60) days beyond the date of completion of all contractual obligations of the **service provider (SP)**. In case, the contract is further extended beyond the initial period, the Performance Security will have to be renewed accordingly by the SP. No interest shall be paid on Performance Security.
- 11.2** The Performance Security will be forfeited by order of the Competent Authority in Mission in the event of any breach or negligence or non-observance of any terms & conditions of the contract or for unsatisfactory performance or for non-acceptance of the work order. On expiry of the contract, portion of the Performance Security, as may be deemed fit by the Client sufficient to cover any incorrect or excess payments made on the bills to the firm, shall be retained until the final audit report on the account of Contractor's bill has been received and examined.
- 11.3** If the Contractor fails to provide the Performance Security within fifteen days of the acceptance of LoA, such failure shall constitute a breach of the contract and the Client shall be free to make other arrangements at the risk, cost and expense of the Contractor.
- 11.4** On due performance and completion of the contract in all respects, the Performance Security will be returned to the SP without any interest on presentation of an absolute 'No Demand Certificate' from the SP and upon return in good condition of any specifications, samples or other property belonging to the client, which may have been issued to the SP, for carrying out work stipulated in the contract.

12. VALIDITY OF CONTRACT

The contract, if awarded, shall be valid for a period of ONE YEAR (01 year). The contract may be extended annually on year to year basis, for further 02 years [maximum tenure 03 years from the date of start of work initially] as per the contract signed on same terms and conditions and same rates, subject to satisfactory services provided by the vendor. In case of breach of contract or in the event of not fulfilling the minimum requirements / statutory requirements, the client shall have the right at any time to terminate the contract forthwith in addition to forfeiting the performance security amount

deposited by the Contractor and initiating administrative actions for blacklisting etc. solely at the discretion of the competent authority in Mission.

13. PAYMENTS

- 13.1** After award of work, a price schedule shall be annexed to the Articles of Agreement according to which all payments shall be made to the SP towards the AMC.
- 13.2** The prices in the Price Schedule shall be inclusive of all applicable taxes as may be levied by the Government from time to time.
- 13.3** All payments shall be made in **Ethiopian Birr (ETB)** by means of crossed cheques/ bank transfer.
- 13.4** The Client shall be entitled to deduct in accordance with applicable law, Income Tax or withholding tax or other deductions (as the case may be), from any payments made to the Contractor, and the amount so deducted shall be deemed to be a payment made to the Contractor.
- 13.5** The payment to the workers in accordance to minimum wages prescribed by the local Government along with the statutory compliance Bonus is sole responsibility of the Contractor. In case of revision in minimum wages by the local Government, the same would be absorbed by the service provider. Claim for any escalation shall not be entertained by the Client.
- 13.6** No request for revision/ increase of approved rates during the currency of the contract will be entertained.
- 13.7** No payment shall be made in advance nor will any loan from any bank or financial institution be recommended on the basis of the order of award of work.

14. Other Conditions, Force Majeure & Penalty Clause

- 14.1** The workers so provided should be on the payroll of the Company.
- 14.2** The bidder must have satisfactory arrangements for training of its workers. Confirmation in this regard is to be given.
- 14.3** The bidder should submit precise profile of its key clients alongwith details of services provided.
- 14.4** If any cleaner is absent on a given day, the company will provide a substitute for him otherwise proportionate deductions will be made from the monthly payment.
- 14.5** In case the Service Provider fails in adhering to the daily cleaning requirements at Mission's premises, and Client has to make alternative arrangements for daily cleaning, then Service Provider would reimburse the cost of such arrangements.

- 14.6** The initial sweeping and mopping of all the areas shall be completed by 10.00 a.m. on all working days, failing which a monetary penalty of Birr 2000/- per day shall be recovered from the contractor's bill in respect of each floor. The corridors/staircases will be mopped at least twice a day i.e. by 9.00 AM and 3.30PM.
- 14.7** A penalty @ Birr 1000/- per day shall be levied in case toilets are not cleaned as mentioned in para 2.2.
- 14.8** The contractor shall supply fresh sets of uniforms/badges, identity cards, shoes and face masks to all personnel who shall wear the same while on work and also keep their uniform neat and clean. If any employee is found without uniform a penalty @ Birr 1000/- per person per day shall be recovered from contractor's bill.
- 14.9** The contractor shall provide sufficient number of pick bins of good quality on each floor and each toilet. Pick bins will be maintained properly and cleaned by the contractor at regular intervals. The contractor shall provide and arrange to put the approved biodegradable polythene bags, at regular intervals, inside the dustbins at various locations in the corridors at all the floors.
- 14.10** It will be ensured that appropriate type of cleaning materials suited for the cleaning of tiles, floors and stone surfaces and PVC/Linoleum surfaces etc. are used. Any damage caused to the property of this building/floor of this Embassy due to unsuitable/harmful cleaning materials or due to the negligence on the part of the workers of the service provider firm will be liable to be compensated by the service provider firm.
- 14.11** The contractor has to arrange attendance register for his staff, which will also be checked and signed by an officer designated by this Embassy. Attested copy of this shall be submitted along with monthly bill.
- 14.12** Contractor would be fully responsible for all acts of omission or negligence, dishonesty or misconduct of its employees for work at Mission's premises. Contractor would indemnify Client against any compensation/claim and damages etc. due to accident or injury to its employees or death due to accident or otherwise, which may arise out of and during the course of their duties. Client would not be liable to pay any damages or compensation to such cleaners or to any third party.
- 14.13** In case of any complaint, either as regards the nature of service or as regards the behaviors of cleaners on duty or otherwise, Contractor would be intimated and would be required to take corrective measures promptly.
- 14.14** Client reserves the right to amend/withdraw any of the terms and conditions in the tender documents or to reject any or all tenders without giving any notice or assigning any reason. The decision of the Client in this regard shall be final and binding on all.
- 14.15** Client reserves its right to revoke the contract at any time, if the services rendered are not found satisfactory during the period of the contract.

- 14.16** Client may, by written notice sent to Housekeeping/Cleaning agency, terminate the contract, with a notice period of at least one month, in whole or in part at any time for its convenience. The notice of termination shall specify that termination is for the Client's convenience, the extent to which performance of work under the contract is terminated and the date upon which such termination becomes effective.
- 14.17** The bidder must have modern equipment(s), latest technical expertise for management of buildings and related facilities, as has been defined in brief scope of work. Machinery, equipment, implements, material and consumables proposed to be used should be clearly indicated. List of equipment owned by the company may also be furnished with the bid. The list of consumable materials (of standard quality only) to be used by the agency on daily basis is also given at **ANNEXURE C**. It may be mentioned that the list is illustrative and not exhaustive.
- 14.18** Any wrong or misleading information will lead to disqualification.
- 14.19** The bidder shall maintain at all times machinery / equipment and other resources required for upkeep and cleanliness of the premises of the Client. The SP will arrange at his own cost additional machinery/ equipment and resources if required by the Client for the purpose. An illustrative list of such machinery and equipment is given at **ANNEXURE D**.
- 14.20** Client reserves the right to remove any person found unfit.
- 14.21** The bidder would be responsible for all mandatory compliance for social, safety and environmental issues related to the performance of the service provider in the Embassy's premises as stated in the eligibility criteria.

TECHINICAL BID PROFORMACONTACT DETAILS FORMBidder's description format summary

Name of the Bidding Firm	
Name of Partner(s) & Nationality	
Name of the Authorized Signatory	
Nationality	
Passport No.	
E Mail ID	
Telephone No.	
Fax No.	
Year of Incorporation	
Registration No.	
Service tax no.	
Registered Office & Address	
Branch offices (with address and Contact details) if any	
Average Annual turnover in the <i>last five</i> financial years	
Total Staff Strength with Nationality of Employees	
Total Technical staff percentage	
Nationality of Staff working in Company and to be deputed for work	

DETAILS ABOUT KEY PERSONNEL OF THE BIDDING COMPANY

(With ID proof/supporting documents)

- 1.
- 2.
- 3.

Format for Submitting the Financial Bid
(To be submitted in a separate sealed cover superscribed as “Envelope C – Financial Bid”)

BID No. _____

Date:.....

To,

Embassy of India
Addis Ababa

FINANCIAL BID

Proforma to be filled up and submitted by the bidder (in English)

1.	Name of the Bidding Agency/ Company	
2.	Address of the Bidding Agency/ Company	
3.	Contact details of the Bidding Agency/ Company	

Break-up of the total cost:

No. of cleaners	8 (Eight)
Wages of cleaners (monthly)	
Total Wages	
Cleaning material charges (if applicable)	
Taxes (if applicable)	
{Any further break-up of monthly charges, if available}	
Total Amount (monthly) (inclusive/ exclusive of taxes)	

Total monthly charges for cleaning services: _____ (incl./ excl. taxes)

Yours faithfully,

(Signature of Authorized Signatory)

Name:

Designation:

Company seal

(To be submitted with the Technical Bids only)

Minimum Cleaning Items requirements

Sl. No.	Particulars	Numbers
1.	Dettol Liquid soap in toilets/wash rooms	
2.	Napthalene Balls	
3.	Phenyl Liquid or similar items	
4.	Toilet Cleaner	
5.	Glass Cleaning Agent	
6.	Tissue Papers for C-fold dispensers	
7.	Air Freshners	
8.	Air Perfume	
9.	Toilet Paper Rolls	
10.	Duster	
11.	Disposable Bags for garbage Collection	
12.	Broom (long & short)	
13.	Toilet Brush	
14.	Liquid Soap for toilets	
15.	Urinal Cubes (odonil)	
16.	Cleaning Powder	
17.	Wiper	
18.	Platform Brushes	
19.	Buckets	
20.	Duster Soft/Yellow	
21.	Duster Yellow	
22.	Mosquito repellents	
23.	Colin	

(To be submitted with the Technical Bids only)

Manpower Requirement

S .No	Particulars	Numbers
1	Manage/ Supervisor	01
2	Cleaners	07 (Minimum 03 females)

Housekeeping Machinery/Equipment

S. No.	Particular	Numbers
1	Wet & Dry Vaccum Cleaners	
2	Twin Bucket mopping systems for common areas	
3	Signage Boards 'cleaning in progress/wet floor'	
4	Glass Cleaning Equipment	
5	Aluminum Ladders (self supporting)	